

Board Member

www.livin.co.uk

Salary: £7,000 per annum
£8,600 if appointed to Committee Chair



livin



CASTLE
PEAK
GROUP

Welcome Letter



Welcome Letter

Thank you for visiting our site and for your interest in this exciting Board opportunity at Livin. I hope that, after learning more about us, you will feel inspired to apply and join us at a pivotal time for the social housing sector and as we enter the second year of delivering our business strategy, Plan A.

I have been with Livin for over three years, including chairing our InsightXChange—a dynamic and diverse tenant forum – and was delighted to be appointed Chair of the Board in September 2025. As part of our Board Succession Plan, we are now seeking a talented professional

with a passion for social impact and experience in housing and local communities. You will help us advance our strategic priorities, working closely with Board colleagues and our Executive Management Team.

This site offers a snapshot of our vision, values, and priorities,

demonstrating our ongoing commitment to improving the lives of our tenants and communities. We strive to deliver an outstanding customer experience and consistently achieve some of the highest tenant satisfaction ratings nationally.

I am committed to the National Housing Federation Chair's Challenge to enhance the diversity of our Board, and we would welcome applications from people of all backgrounds and experiences who can bring different perspectives to our work.

If you require further information, please contact our appointed recruitment partner, James Carss at Castle Peak Group. Thank you again for your interest in joining us.

Natalie Wilkinson
Chair of the Board



Role Profile

Purpose

Board members support the Chair and Vice Chair of the Board to maintain good governance and to deliver Plan A, our business strategy.

Board membership

General responsibilities

- Maintain open and effective working relationships with other Board members, applying individual skills and collective influence in delivering Plan A.
- Ensure that business decisions further the delivery of Plan A and supporting delivery strategies.
- Ensure the customer voice is at the heart of decision making and service development.
- Ensure the financial viability and growth of Livin, while ensuring risks and internal controls are managed.
- Champion equality, diversity and inclusion ensuring that decisions further our objectives in this area.

Specific responsibilities

Strategic Leadership

- Support a positive Board culture with a strong social purpose and customer focus in line with Plan A.
- Support and engender a culture of teamwork with fellow Board members.
- Uphold and role model the Board's Code of Conduct.
- Balance ambition with strategic risk while scanning the horizon for improved ways of working which improves the Board's perspective and decision making'
- Effectively monitor and where appropriate use your skills and expertise to contribute to the achievement of key performance targets.

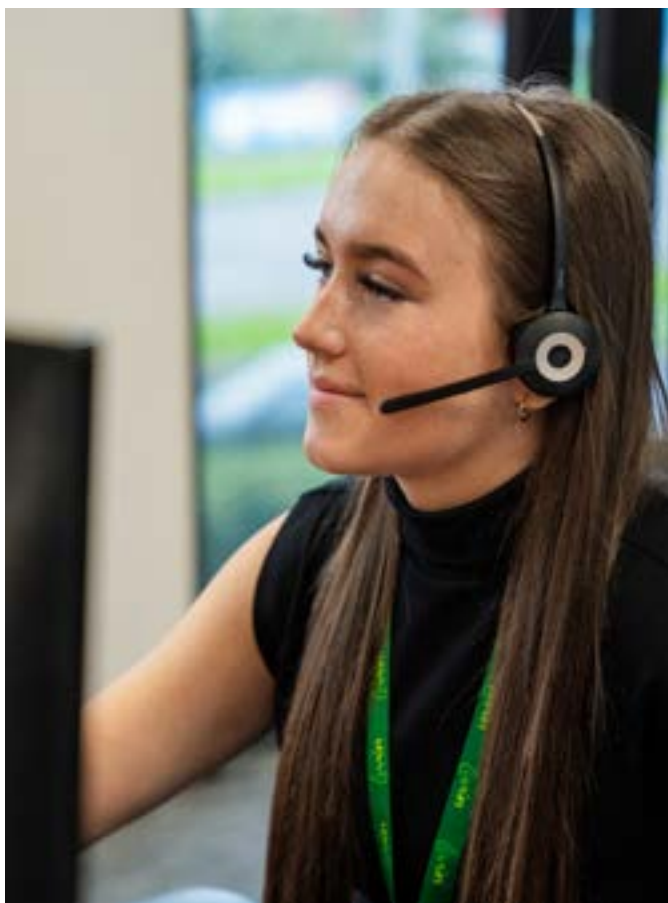
Promoting Good Governance

- Ensure effective governance and decision making in line with Livin's governing documents.
- Demonstrate active participation at Board meetings, offering positive constructive challenge which benefits the organisation and encourages the skills development of colleagues.

- Contribute effectively to committees through active participation and discussion.

Evaluating and Improving Performance

- Take responsibility for personal development, continually seeking to improve and committing to any learning and development opportunities provided.
- Undergo personal performance appraisal.
- Call for and assess information brought forward about the organisation where required, and contribute to balanced judgements, which result in positive actions which benefit communities.
- Sustain a performance culture at Livin, ensuring that this is promoted through a coherent and logical approach with business intelligence at its core.



Competencies

All Board members must uphold Livin's values of Trust, Respect, Innovative, Work Together and Own It.

Skills and Knowledge

- Knowledge of the social housing sector, including current key issues.
- Knowledge and a good understanding of local communities and social housing residents.
- Strong and impartial communicator and able to constructively challenge.
- Statistically literate – able to accurately and critically interpret and analyse information.
- Understanding of risk management.

- Digital skills – able to use technology for business purposes.

Experience

- Participating in boards, partnerships, or community groups/projects.
- Collective decision making.
- Sharing specialist skills and professional knowledge with others.

Time commitment

Board members will:

- attend all scheduled meetings of the Board per annum (minimum four);
- attend all scheduled meetings of two committees per annum (minimum two each);

- engage with the Chair of the Board, the Chief Executive and Executives as appropriate outside of Board and committee meetings;
- attend the Annual Leadership Conference;
- attend a mid-year half-day Strategy Delivery Board; and
- undertake appropriate learning and development as required.

Attendance at Board and committee meetings can be in person or remotely. Attendance at the Annual Leadership Conference and Strategy Delivery Board must be in person.

How to apply

We like to be inclusive and look at things from different perspectives to drive innovation. Castle Peak Group is acting as our retained consultancy for these appointments. Candidates should apply by sending a CV and cover letter using the contact form or by emailing james.carss@castlepeak-group.com

The closing date for the application is **Tuesday, 2nd December 2025.**





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